



REMINDER: THE UPCOMING 3G CELLULAR SUNSET. WHAT IT IS & WHO IS IMPOSING THIS CHANGE.

Our Sales Team has been working hard the last few months to reach out personally to all our customers who rely on their 3G radio for alarm services.

You may recall that last month, we sent a notice here, to remind our customers who are currently operating on 3G cellular networks that we would need to replace their cellular 3G communication device to ensure uninterrupted alarm services.

3G technology was introduced over twenty years ago, so it's little wonder that it has been replaced by faster and more efficient technologies (like 5G) to accommodate the evolution of mobile phone communications.

We want to ensure that our customers know that the 3G sunset is being driven by cellular communications companies who are retiring/no longer supporting the outdated, older technology.

Originally, we were told all providers of 3G technologies were shutting down the 3G towers on December 31st, 2025, but recently, Rogers changed their date to March 31st, 2025. The product manufacturers that we work with (companies like DSC, Qolsys and Alarm.com) have also had to upgrade their technology and product lines to reflect these changes.

If you're an Alarm.com customer, in October you probably started seeing a 'trouble message' (Communicator Upgrade Required) on the app or website, reminding users who still have 3G to upgrade their communicator to avoid service interruption.

We understand that it is frustrating when the big cellular companies make a change that affects products, services and costs to the public. We are not immune to their changes either.

Our Sales Department will continue to contact customers who have a 3G radio to discuss options, you do not need to contact us asking if you have a 3G communicator.

We look forward to continuing to serve you, and we thank you for your assistance in working through this cellular provider upgrade with us.

~ David P. Clark, President

REMINDER OF ALTERNATIVE PAYMENT OPTIONS DURING THE CANADIAN POSTAL STRIKE

Given the recent mail service disruption resulting from the strike taken by the Canadian Union of Postal Workers (CUPW) we would like to remind you that we provide easy

alternatives for payments to keep your account with us current.

PAY BY CREDIT CARD – please call our Accounts Receivable team at 705-792-9311, ext. 5515, and they will process your payment with the credit card information you provide.

PAY BY PAPER – please call our Accounts Receivable team at 705-792-9311, ext. 5515, and they will process your payment with the banking information you provide.

IN PERSON - payments can be made by cash, cheque, credit or debit at any of our three offices. Our hours of operation are Monday to Friday between 8:00 a.m. and 5:00 p.m.

- Collingwood Office: 284 Pretty River Parkway North, Collingwood, Ontario L9Y 4J5
- Midland Office: 233 Midland Ave, Midland, Ontario L4R 3K
- Muskoka Office: 544 Greer Road, Utterson, Ontario P0B 1M0

ONLINE BANKING – SEND AN INTERAC e-TRANSFER

1. Please use receivables@huroniaalarms.com as the recipient (you may need to Add New).
2. Please put your invoice number in the MESSAGE section as part of the Interac e-Transfer process (each bank may look a little bit different)

TD My Accounts Contact Us Products & Services Markets & Research Life Planning

Interac e-Transfer® - Send Money [Help](#)

Step 1 of 3 - Enter Information

Send money to a person or business with an email address or a Canadian mobile number and a bank account at a participating Canadian financial institution. Interac e-Transfer fee and regular account transaction fees may apply. Learn more about [Interac e-Transfer Fees](#).

Your Sending Limits ⓘ

Available to Send:
24-Hour Limit:

7-Day Limit:
30-Day Limit:

From

Sender: Edit

Account: Select an account

Amount: \$

To

Recipient: Select recipient [Add New](#)

Message (optional):

PLEASE PUT YOUR INVOICE NUMBER IN THIS MESSAGE SECTION

My Links
[Choose my links](#)
› Pay Bills
› Make a Transfer
› Purchase Mutual Funds
› WebBroker

ONLINE BANKING – Bill Payments: HURONIA ALARM & FIRE SECURITY Inc

1. You may need to add "Huronian Alarm & Fire Security Inc." as a payee (see below)
2. Just start typing "Huronian Alarm & Fire Security Inc." into the Payee Name box and you'll see our company name appear.
3. You'll then be asked to enter your account number.
4. Then you can pay your invoice just as you would any other online bill payment through your bank.

Pay Canadian Bills

[Help](#)

To pay one or more payees, check the box beside each payee you want to pay then select **Pay selected payees**. You can choose the account you want to make payment from in the next step.

[Add payee](#)

Pay Selected Payee(s)

First enter your payee's name. If the name doesn't appear, please click **Search** to view the full list of available payees. You'll then be able to enter your account number.

All fields are required unless noted as optional.

Enter Payee Name

Payee Name ?

HURONIA ALARM

HURONIA ALARM & FIRE SECURITY INC

[View More Results >>](#)

Search

Enter Payee Name

Payee Name ?

HURONIA ALARM & FIRE SECURITY INC

Search

As you enter the payee name, matching payees will appear.

Enter the account number from your bill.

Account Number ?

ENTER YOUR ACCOUNT NUMBER HERE

Do not include spaces or dashes.

My Payee Name (optional)

Add a description for each payee, so you can identify your accounts quickly. Eg: Home Internet Bill.

Next

[Cancel](#)

Please consider using one of the above-noted methods of payment, as we are unable to make exceptions for late payments sent by mail.

*A note to our Suppliers, we are working through online bill payments and credit card payments where applicable.

HURONIA ALARM & FIRE SECURITY INC. PARTNER WITH THE WOMEN AND CHILDREN'S SHELTER OF BARRIE TO HELP ADD A LAYER OF SECURITY FOR RESIDENT SAFETY & PEACE OF MIND.

Huronia Alarm & Fire Security Inc. has had a long relationship with the [Women and Children's Shelter of Barrie](#), having worked with them for years to install and maintain security cameras for the facility. Fast forward to this past summer, when a substantial security camera system upgrade was needed ... the team at the Women and Children's Shelter of Barrie reached out to see if HAFS could help. The answer was a resounding yes!

"We understand the importance of increased and enhanced exterior visibility of all areas that are required for these types of properties; the safety, security and peace of mind for the residents is paramount, and we are honoured to be in a position to help with this substantial upgrade," said Chris Johnson, Sales Consultant at HAFS who was initially contacted about the shelter's requirements. Johnson went on to say, *"the number of cameras that were required were outside of the project budget, but we didn't want a*

funding obstacle to prevent us from providing what the shelter truly needed. This donation has helped bridge the funding gap.”

“Safety is the number one priority for us at, the Women and Children's Shelter of Barrie. Security cameras are a critical tool in protecting the safety and well-being of women and children at our shelter. They provide an added layer of security, offering peace of mind and a sense of control for those fleeing domestic violence and human trafficking. With their help, we can ensure that residents are safe from harm while they rebuild their lives,” said Danielle Parks-Hamer, Community Development Manager at the shelter. She went on to say, “On behalf of the Women and Children's Shelter of Barrie we want to thank Huronia Alarm & Fire Security Inc. for this amazing donation and their commitment to the safety of our residents. Our staff can rest easy knowing that they are able to protect the women and their children on their journey to healing and independence.”



Photo Caption: From left to right – Chris Johnson, Sales Consultant from Huronia Alarm & Fire Security Inc., Kaity Fotherby, Community Administrative Assistant and Harley Marleau, Facilities Manager.

The **Women and Children's Shelter of Barrie** has been providing shelter and support services to abused women and children since 1981. The agency consists of a 27-bed crisis shelter along with outreach services onsite. Approximately 1,500 women and children are assisted by the agency annually. In addition to shelter, staff provide individual and group counselling, legal information and support, court support, information about violence against women, referrals to other community and social services, and public education in the community.

DEFEND AGAINST "PORCH PIRATES" THIS HOLIDAY SEASON: AN UPDATE FROM THE OPP

'Tis the season for an increased number of packages arriving at front doors. The Central Region of the Ontario Provincial Police (OPP) has distributed some helpful tips to keep “porch pirates” at bay this festive season.

- Request a signature on delivery

- [If you will be away from home] Ship the package to a trusted neighbour or relative who will be home
- Have the packages delivered to your work, if allowed by the employer
- Track your deliveries online so you know when they're slated to arrive and plan to be home upon delivery
- Opt for in-store or curbside pickup wherever possible
- **Install video cameras** and post signage to indicate surveillance is in effect
- Request the package be left out of sight at a rear or side door

If packages are stolen from your home, report the incident to your local police and the shipping company. If you see suspicious activity in your neighbourhood, contact OPP at 1-888-310-1122 or Crime Stoppers at 1-800-222-TIPS (8477).

LOCK OUT CRIMINALS: OPP SHARES TIPS TO PREVENT RESIDENTIAL & COMMERCIAL BREAK-AND-ENTERS

Our colleagues from the Central Region of the Ontario Provincial Police (OPP) have shared tips and resources for the public to help prevent break and enters. According to their news release, *"break and enters continue to remain an all-too-common occurrence in Canada, with more than 150,000 reported to police annually, of which six in 10 are residential. Another 30% are business, and 10% are other locations such as a school, shed or detached garage. Research indicates the decision to commit a crime is tied to the perceived risk of being caught."*

Some of the recommendations to help protect your property can be done during the final autumn days as we all work to clean up or close our properties to ready them for winter. Please take note of the following, as suggested by the OPP, and please also consider installing a monitored security system for your home, business or vacation property.

Exterior:

- Trim hedges below the window level or remove excess landscaping to eliminate hiding spots for criminals.
- Lack of lighting can draw attention to your residence. Use timers to maintain at least two visible lights from the front of the property during the evening. Motion-activated lights are also effective against trespassers and help to alert witnesses.
- Make sure your home looks lived in. Obvious signs such as un-shovelled snow, uncut lawns, full mailboxes, and porch lights left on throughout the day are tell-tale signs that help make the criminals' job of selecting a target especially easy.
- Engrave an identifying mark on your property to make it easier for police to identify and harder for criminals to sell.

Interior:

- Always keep your front door and garage doors locked, even when you are in the house or backyard. And don't allow strangers into your home.
- Place a piece of wood in the frame of a sliding glass door or window to prevent criminals from lifting them out of place.
- Take inventory of your property through photos or videos.
- Keep valuables in a safe place when not in use, such as a safety deposit box or in a spot no one would suspect.

Huronion Alarm & Fire Security Inc. also recommend the **installation of a residential (or commercial) wall safe**.

"For more information on property security, visit **Ontario Provincial Police - SafeGuard Ontario Property Security Program** or view the **Ontario Home Security Audit Guide**. CAMSafe is a program aimed at creating a database of private (residential and commercial) security cameras within communities that will act as a resource for police when investigating crime. The CAMSafe database, only accessible by police officers, is designed to reduce time officers spend searching for footage and play a pivotal role in a

THE HAFS ELVES WERE BUSY IN THE WORKSHOP ...



The elves from the Collingwood office were busy building a holiday float for the 2024 Collingwood BIA Santa Claus parade.

The inspiration for the float – well, it came from the Big Man himself. That's right, one of our most important customers is Santa Claus. Santa tasked us with helping him to protect his most valuable information ... his TOP SECRET SANTA PLANS!

Earlier this year, Santa had gotten word that there was a robber lurking in the shadows of the North Pole ... threatening to steal the documents ... he dressed as an elf ... trying to infiltrate the workshop to steal Santa's plans.

Thankfully, our team sprang into action and installed a residential safe that kept the secret Santa rules, delivery routes and the naughty-and-nice list protected.

We are pleased to report that the robber has been arrested, his plans foiled, and his name placed on the naughty list for all of eternity.





CAREER OPPORTUNITY: ALARM TECHNICIAN - COLLINGWOOD & UTTERSON (MUSKOKA)

Some of our best leads have come from our customers, so we are reaching out again to ask for your help finding Alarm Technicians to join the Huronia Alarm & Fire Security Inc. team!

Alarm Technician: we have availability in our Collingwood and Muskoka locations. We are specifically looking for individuals who have been certified through the Canadian Security Association's (CANASA) Alarm Technician Course (ATC). The Alarm Technician will be responsible for the installation and pre-wiring of structured cabling, audio video cabling, and related equipment for security alarm card access systems, fire alarm devices, CCTV and IP camera systems, structured cabling termination, and audio component installations. The Alarm Technician will be responsible for providing instructions to clients/users in operational procedures and maintenance of equipment and will, at times, and as directed, meet with builders, contractors, trades people and owners to discuss progress or challenges.

We offer a competitive hourly rate (based on related work experience), extended health and dental benefits, RRSP contribution, company vehicle, continuous training and development, uniforms, safety equipment/tools, on-call/overtime pay and the opportunity to work with a great group of people!

If you're interested in this exciting opportunity, we'd love to hear from you. Simply send an email to hr@huroniaalarms.com or contact our Human Resources department at 705-445-4444 ext. 1113. We look forward to receiving your application!

We offer an incentive for leads that create viable employment opportunities for our company: three months of free monitoring for the lead, 12 months of free monitoring if we employ the lead through their probationary period, and an additional 24 months of free monitoring should the lead remain employed after one year of continuous service.



Huron

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